



### Report a concern about a child

If you have a concern about a child or young person's welfare who lives in County Durham, call **First Contact** on **03000 267 979**. First Contact brings together children's services staff with partners such as Durham Constabulary and health services.

First Contact works to Single Assessment Procedure and Practice Guidance, which can be found on the Durham Safeguarding Children Partnership website (<https://durham-scp.org.uk/>).

*If a child is in immediate risk of harm, you **MUST** ring 999.*



**Bishop Wilkinson**  
Catholic Education Trust  
Through Christ, in Partnership



### Safeguarding & Child Protection

It can be confusing to be able tell the difference between safeguarding and child protection. However, as a school team we must all be aware of the differences.

**Safeguarding** is what we do as a school to protect individuals (in particular, children and vulnerable adults) from harm such as abuse, neglect, and sexual exploitation. Safeguarding ensures children grow up with the best life chances and that all individuals are given safe and effective care.

**Child protection** is very similar—however, child protection is what we do as a school to protect children who have already experienced, or are likely to suffer from, abuse, neglect, sexual exploitation, or have otherwise been harmed.

In short terms, **safeguarding is what we do to prevent harm**, while **child protection is the way in which we respond to harm**.



Rachel Hockey  
Head of School



David Miller  
Executive  
Headteacher



Stephanie Hughes  
Cluster  
SENDCo



John Trueman  
Class  
Teacher



Jayne Smith  
Class  
Teacher

Designated  
Safeguarding  
Lead

Deputy  
Safeguarding  
Lead

Deputy  
Safeguarding  
Lead

Deputy  
Safeguarding  
Lead

Deputy  
Safeguarding  
Lead

### Process to contact LADO

Contacting the LADO is facilitated through dedicated customer service staff **via telephone ONLY**.

Basic referral information will be obtained from you, and where advice or guidance is required from the LADO, your call will be transferred to the LADO on duty. If there is a more appropriate course of action for your referral, you will be advised by the customer service team at the time.

**Durham Local Authority LADOs: Sharon Lewis / Louise Brookes**

**LADO Contact Number – 03000 268835**